ETS Training and Support for Staff

Teaching Remotely Webinar

ETS Support will be conducting 30 minutes live webinars for UNSW Staff daily for a week from Thursday 26th March till Fri 3rd April on a walk through of the Teaching Remotely site and the use of the tools to teach remotely.

Weekdays: 10:00 AM to 10:30 AM

You can join the live webinar via Teams

26th March: Collaborate Ultra

27th March: Echo360 Universal Capture

30th March: Collaborate Ultra

31st March: Echo360 Universal Capture

1st April: Collaborate Ultra

2nd April: Echo360 Universal Capture

3rd April: Collaborate Ultra

ETS Bi-Weekly Drop-In sessions
More information on our Drop-In Sessions page.

Online Courses and Resources

Here is a range of online courses and resources that may meet your current learning needs. More online tutorials on Moodle topics will be released shortly, please check here for new topics.

- **Discover Moodle**
  This self-paced course will help you to familiarise yourself with the Moodle interface and tools. Enrolment key is Discover_Moodle

- **Self-paced Moodle tutorials, Resources and monthly webinars**
  These self-paced Moodle tutorials and Resource sites contain resources and examples of activities - see the course description for an enrolment key.

- **Teaching online**
  An online self-paced program (developed by the Epigeum group). Enrolment key is Epig_Stud

- **mediaUcreate**
  An online Moodle site designed to assist staff in developing educational media (self enrolment key, all lowercase: unsw)
Technical support

- How-to instructions on all Moodle and associated tools, [here](#).
  (Hint: use the search function to quickly find specific topics)

- How-to and technical questions for Moodle
  Email: [externalteltsupport@unsw.edu.au](mailto:externalteltsupport@unsw.edu.au)

- Log-in and course availability issues in Moodle
  Email: [itservicecentre@unsw.edu.au](mailto:itservicecentre@unsw.edu.au)