ETS Training and Support for Staff

ETS Bi-Weekly Drop-In sessions

Have questions or suggestions about Educational Technologies at UNSW?
E.g. echo360 moodle turnitin

Come for a chat with us at the Staff Drop-In Sessions:
- Tuesdays 10am – 11am
- Thursdays 2pm – 3pm

Location: John Goodsell Building Lower Ground

More information on our Drop-In Sessions page.

Online Courses and Resources

Here is a range of online courses and resources that may meet your current learning needs. More online tutorials on Moodle topics will be released shortly, please check here for new topics.

- **Discover Moodle**
  This self-paced course will help you to familiarise yourself with the Moodle interface and tools. Enrolment key
is Discover_Moodle

- **Self-paced Moodle tutorials, Resources and monthly webinars**
  These self-paced Moodle tutorials and Resource sites contain resources and examples of activities - see the course description for an enrolment key.

- **Teaching online**
  An online self-paced program (developed by the Epigeum group). Enrolment key is **Epig_Stud**

- **mediaUcreate**
  An online Moodle site designed to assist staff in developing educational media (self enrolment key, all lowercase: unsw)

**Technical support**

- How-to instructions on all Moodle and associated tools, **here**.
  (Hint: use the search function to quickly find specific topics)

- How-to and technical questions for Moodle
  Email: **externalteltsupport@unsw.edu.au**

- Log-in and course availability issues in Moodle
  Email: **itsservicecentre@unsw.edu.au**