**Announcement: 20 March 2020**

Following the announcement of our University's decision to cease all face-to-face teaching in response to COVID-19, the PVC (Education) Portfolio developed and launched a dedicated 'Teaching Remotely' SharePoint Site to help UNSW teaching staff quickly shift from face-to-face to online teaching. While there are many ways that classes can be continued online, this site provides staff with a guide on using some of the centrally supported tools and services.

**Welcome!** You are now part of our rich and diverse learning and teaching environment. We encourage you to participate, contribute and benefit from the many events, initiatives, opportunities and programs organised throughout the year.

The Pro Vice-Chancellor (Education) Portfolio is a central unit which supports all aspects of learning and teaching here at UNSW. As part of the UNSW 2025 Strategy, we are committed to becoming a university that is focused on fostering both research and educational excellence.

We recognise that balancing teaching, research and admin is a significant challenge for new and experienced teachers. There are a range of resources available on the Teaching Gateway as well as general information to help get you set-up with the right tools and services to support you in your role.

UNSW Human Resources have the following support pages to help with administrative matters:

- **Starting essentials**: Get your Staff ID card, zPass for IT systems, Staff Portal (myUNSW: my.unsw.edu.au), Parking permit etc.
- **Settling in**: More information regarding UNSW's governance, Faculties, key services and contacts
- **General Career Tools and Development**: these include programs, workshops, tools and resources to help staff plan their career

The Teaching Gateway also suggests a number of ways to manage various aspects of your new role:

- **Guide to Teaching at UNSW**: Comprehensive support information about teaching at UNSW.
Mentoring for new teachers

Mentoring programs are an excellent way to get the guidance and support you need from experienced and talented teachers in the early stages of your teaching career.

Approach your Head of School to find out if your School or Faculty can support you with mentoring.

- **Academic Mentoring** at UNSW is an evidence based approach to mentoring that aims to build successful mentoring relationships across the institution.
- **Career Collaborator** is a UNSW-wide mentoring program which is open to all UNSW staff, affiliates and partners.

UNSW Services

- **UNSW Library**: each faculty has an outreach librarian who provides support to UNSW academics and researchers
- **Nura Gili**: is the Indigenous programs unit at UNSW
- **Health and Safety at UNSW**: contains documents, resources, training and other useful information relating to safety on campus. There is also the **UNSW Wellbeing** site which contains information around resources and events to support your wellbeing at UNSW.
- **The Learning Centre**: offers academic skills support to UNSW students. The Learning Centre also works collaboratively with Faculties and Schools to help support and develop students through skills development and workshops, to enhance graduate attributes.
- **Careers and Employment**: works collaboratively with academic and professional staff to provide high quality career education that will enhance the employability of UNSW students. The Careers and Employment office also provide workshops, seminars, opportunities for industry experience and advice to students to achieve life long success.
- **Support for implementing educational adjustments**: The Equitable Learning Service (ELS) provides support to students to access educational adjustments via the development of the Equitable Learning Plan (ELP). The Equitable Learning Advisors are also available to provide support to Academic staff regarding the implementation of educational adjustments.

Policies and Procedures

The following UNSW Policies and Procedures may be useful to familiarise yourself with as a new teacher at UNSW. This list is not exhaustive - all policies and procedures can be found on the **UNSW Governance website** by searching the **Policy List**
See also

**Professional Development**
With education as a focus, there are a range of professional development options available to UNSW teaching staff to further enhance their teaching.

**Scientia Education Experience**
The Scientia Education Experience (SEE) shapes the total learning experiences of UNSW students aligned with the educational aims of the UNSW 2025 Strategy.

**Inspired Learning Initiative**
The Inspired Learning Initiative (ILI) is a strategic program of work which will enable the PVC(E), in partnership with faculties, to supplement their existing resources in support of the educational development priorities of the UNSW 2025 strategy.
**Education Focussed Careers**

Education Focussed Careers offer a new career path for academics who are talented and passionate teachers and are key to the enrichment of the student experience at UNSW.

**Networks, Groups and Communities of Practice**

There are a growing number of both formal and informal communities of practice, groups and networks in learning and teaching at UNSW. These communities are formed around a shared area of interest in learning and teaching.

**myExperience**

An online student survey to boost student feedback and create a culture of continuous improvement, the myExperience process leads to course and teaching quality enhancement only if student perceptions of their learning experience prompt you into reflection, and then into action.

**Support for Sessional Staff**

Speak to your faculty contact for more information around support for sessional staff. Some faculties also offer discipline specific support for sessional staff. There are also resources available which help sessional staff tackle the key areas and issues related to teaching and learning.

**Educational Technology Support**

Online courses, resources and how to access support for technology enabled learning and teaching such as Moodle and mediaUcreate.