



System Maintenance Windows

The following is a list of scheduled system maintenance windows. Note that scheduled maintenance windows are only used when required. It is recommended that course builders avoid these times when setting assessment deadlines or scheduling activities.

Service	Person Notifying Change	Scheduled Maintenance Window Date(s)/Time(s)
TELT Services	Service Management Office, UNSW IT	Every Wednesday 5am-8am AEST/AEDT
Blackboard Collaborate	Blackboard Company	<ul style="list-style-type: none"> • Thursdays, 2am-6am GMT-4 • Saturdays 10pm - Sundays 6AM GMT-4 <p>Depending on Daylight Saving Time (DST) changes, these times will convert to Australian Eastern Standard/Daylight Time differently throughout the year. To prevent your sessions being affected, we suggest you avoid scheduling them during the following times:</p> <ul style="list-style-type: none"> • Thursdays, 4pm-10pm AEST/AEDT • Sundays, 12 noon-10pm AEST/AEDT

Turnitin services and related websites	Turnitin Company	<p>1st and 3rd Saturday of each month, 7:00am to 11:00am PST</p> <p>Depending on Daylight Saving Time (DST) changes, these times will convert to Australian Eastern Standard/Daylight Time differently throughout the year. To prevent your assessments being affected, we suggest you avoid scheduling them during the following times:</p> <ul style="list-style-type: none">• 1st and 3rd Saturday of each month, 12 midnight-5am AEST/AEDT
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<https://teaching.unsw.edu.au/system-maintenance-windows>