As we look ahead and plan for 2021, the UNSW Educational Technology Support (ETS) team are leading the Moodle 3.9 update and have developed some innovative solutions for UNSW educators.

Three key technology updates for 2021 include:

- University-wide upgrade to Moodle 3.9
- New Moodle notification banner
- Chatbot A.I.D.E for Inspera

What's new in Moodle 3.9?

A quick look summary of some new and improved features coming with Moodle 3.9 is [available here](#).

Updates include feature upgrades to H5P and Forum Grading, a simpler user interface, embedded quiz questions and many capability improvements and upgrades.

New Moodle notification banner

From 2021, the ETS team will be using a notification banner on the Moodle login page and Dashboard page to notify users of all planned and unplanned outages related to central Educational Technologies. This is an added feature on top of our usual channels of [Yammer](#), [Twitter](#) and [MS Teams](#) to meet to keep our users informed in a timely manner.
As part of ongoing improvements to Chatbot A.I.D.E (Artificial Intelligence for Digital Education), the Educational Technology Support (ETS) team are planning to release the Inspera A.I.D.E for T1 2021 to support staff in the Digital Assessment Platform (DAP) pilot.

Inspera A.I.D.E is an extension to existing version of A.I.D.E, this will be only accessible from Inspera support pages which provides accurate responses regarding Inspera questions for UNSW Staff. While customers can still ask Moodle questions normally, Inspera questions may be asked without mentioning the context on Inspera Support pages.

Forthcoming Education Technology Updates
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