System Requirements for Moodle

To run Moodle effectively, you should, as a minimum, use the following system components. If you do not, Moodle may still work, but some functionality may be lost.

Workplace IT environments' internal configurations can also restrict the functionality of Moodle. Access to content may be affected, as may the possibility of uploading files. File size limitations may also apply. Workplaces may also have older versions of software, with which Moodle may not perform well.

# Mobile devices

The Moodle Mobile app is currently not supported and we recommend that you use the browser on your mobile device.  The Moodle theme has been developed to scale to the size of your screen.

# Operating system

**Recommended: Windows 7, Windows 10, Mac OSX Sierra, iPad IOS10**

# Internet speed

Use a broadband connection (256 Kbit/sec or faster—this will ensure that you can view videos and online presentations) through USB wireless modem, ADSL, T1/T2, fibre optic or cable.

Dial-up access will be significantly slower, and we do not recommend it for using Moodle.

# Internet browsers

Compatible browsers include:

- Google Chrome 32 bit version 50 or later **(recommended for optimal compatibility, this has been thoroughly tested on Windows)**

- Safari 10 or later **(recommended for optimal compatibility, this has been thoroughly tested on Mac)**

Note that add-ons and toolbars can affect any browser's performance.

If you have any difficulty accessing UNSW Moodle, check that you are using one of the supported browsers above before you contact external support.

**MS Internet Explorer is not recommended** however if you experience problems accessing Moodle, visit **this page**.

# Settings

We recommend that the following be enabled:

- Cookies
- Popups (in both internet browser and security software)
- Javascript

# Plug-ins

We recommend that you use the latest version of **Adobe Flash Player**.

# Resource viewing

We recommend that you use the latest version of **Adobe Acrobat Reader**.

To view all the resources uploaded to Moodle, you will probably need to have Microsoft Office (Word, Excel, PowerPoint) or an equivalent (e.g. Open Office, Viewer) installed.

# Security

With all firewalls, ensure that you enable uploading of files.